

## 2022 BEV RESUMPTION PLAN

#	ACTION ITEMS	PROPEL/TICKET	STATUS	MONTHS											
				GIS ISSUED 4/7	BEV Suspended thru 9/30							GO-LIVE Interview 10/17			
				APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC			
PUBLICATIONS															
1	BEV 251 - Referral to BEV (Office) (translated; pending publication)		COMPLETE												
2	BEV 255 - Scheduled Phone Conference Interview (in approval stage since 04/26 - pending publication)		IN PROGRESS												
3	BEV 256 - Interview Cancellation Notice (in approval stage since 05/02 - pending publication)		IN PROGRESS												
4	W 585g - Notice to Phone BEV		COMPLETE												
5	W 585W - Not at Home Notice		COMPLETE												
6	W 588 BEV Home Appointment Notice		COMPLETE												
7	FIA-1221 FEDS Indicator Description List (see PB #22-27-OPE)		COMPLETE												
8	FIA-BEV Referral Procedure (19-56) Update (pending POS screenshots)		IN PROGRESS												
9	FAX Flash: BEV specific CA POS Release Notes from October 2021 (revised draft shared 05/09 - pending approval)		IN PROGRESS												
10	BEV Slot Table Internal Procedure		IN PROGRESS												
SYSTEM CHANGES															
11	POS: Table Changes and Window Updated (FEDS code changes)	4541	COMPLETE												
12	POS: Timeslot Changes/3rd Apt Type (phone, in-house, field)	4737	COMPLETE												
13	POS: Form Changes + PTM (BEV-251; BEV-255; W-523R)	4763	COMPLETE												
14	MAPPER: FEDS Code Changes	4654	COMPLETE												
15	MAPPER: Timeslot Changes + Telephone/In-Person Update	4762	COMPLETE												
16	MAPPER: Form Changes + PTM (BEV-251; BEV-255; W-523R)	4764	COMPLETE												
17	MAPPER: Reporting Updates for In-Office + Phone Interviews	4985	COMPLETE												
18	MAPPER: New Code R-701, No Contact Made with Client	4907	COMPLETE												
19	MAPPER: Reactivate Code D-901: Failed to Keep Appointment with BEV - Case has FEDS Code	INC0333818	COMPLETE												
20	PHONES: 250 Livingston Phone Upgrades (ITS Dependent) - Interviewing Floors 5-6 Rec'd Upgrades		COMPLETE												
21	POS: Window edit on the BEV referral screen (appointment date at least 15 days from current date; ITS target implementation date 6/20'	5255	COMPLETE												
22	MAPPER: Window edit on the BEV referral screen (appointment date at least 15 days from current date; ITS target implementation date 6/20'	5291	COMPLETE												
23	PHONES: 250 Livingston Phone Upgrades (ITS Dependent) - request for phones in distanced carrels submitted 6/1; instal in August		IN PROGRESS												
24	HEADSETS: Avaya Headsets for Desk Phones (ITS Dependent)		IN PROGRESS												
25	SOFT PHONES: Ensure Teleworking Staff Retain Softphones (ITS Dependent)		IN PROGRESS												
26	ONE NUMBER: Confirming Requirements w/BPI; Preparing for Cutover		IN PROGRESS												
27	POS: Allowing local printing or PTM printing option for BEV phone referrals (MIS is assessing)	5262	PENDING												
28	MAPPER: BEV to Populate Slots (pool based not floor based); BEV referrals to resume 10/3; 1st available slot 10/17		PENDING												
29	ALERTS: Staff will rotate between pre-review and interview teams; set permissions accordingly		PENDING												
30	POS: ITS Requires 2 Day Notice Prior to Turning on FEDS Referral Features;BEV referrals to resume 10/17		PENDING												
PERSONNEL															
31	Request Updated Staff Roster from HRS		COMPLETE												
32	Submit Labor Checklist for Telephone Interview Change		COMPLETE												
33	Submit Labor Checklist for Staff Returning to BEV from FIA		COMPLETE												
34	BEV Org Updates		IN PROGRESS												
35	Submit Request to Finance to Return to Home DP (submit no later than 9/12)		PENDING												
WAVE A RECALL - BK and BX In-House															
36	Email Notification to Redeployed Staff with Effective Date of Return to Home DP (notificaiton date 9/12; start @ BEV on 9/26)		PENDING												
37	Confirm All Staff Appear in CityTime Under Supervisor's Queue		PENDING												
38	Introduce 2022 Tasks and Standards Upon Staff Return		PENDING												
WAVE B RECALL - BK Field and BX Field															
39	Email Notification to Redeployed Staff with Effective Date of Return to Home DP (notification date 9/19; start @ BEV on 10/3)		PENDING												
40	Confirm All Staff Appear in CityTime Under Supervisor's Queue		PENDING												
41	Introduce 2022 Tasks and Standards Upon Staff Return		PENDING												
WAVE C RECALL - MN and QN Field															
42	Email Notification to Redeployed Staff with Effective Date of Return to Home DP (notification date 9/26; start @BEV on 10/11)		PENDING												
43	Confirm All Staff Appear in CityTime Under Supervisor's Queue		PENDING												
44	Introduce 2022 Tasks and Standards Upon Staff Return		PENDING												
STAFF ONBOARDING - PHASE 1: (Wave A start @BEV on 9/26; Wave B start @BEV on 10/3; Wave C start @BEV on 10/10)															
45	Access: Convert WMS/POS Permissions from FIA to BEV settings		PENDING												
46	Access: Universal Indexing Tool	4923/REQ00181790	PENDING												
47	Access: Check Access to Case Mgmt and Collateral Systems (HHS, SOLQ, ALERTS)		PENDING												
48	Training: New Procedures		PENDING												
49	Training: ALERTS - refresher + bucket A/bucket B workflow (pre-review)		PENDING												
50	Training: PTM Delays - BEV Phonebank plan to call clients to inform of scheduled BEV apt		PENDING												
51	Training: Infractions - clients will not be infraacted for 3 months		PENDING												
52	BEV GO LIVE - 1st Interview 10/17		PENDING												